

# Website Terms and Conditions

**Effective Date:** 9 October 2025

**Business Name:** CannaQuest Pty Ltd

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**Phone:** +61 0447 277 747

**Email:** [support@cannaquest.com.au](mailto:support@cannaquest.com.au)

**Website:** [www.cannaquest.com.au](http://www.cannaquest.com.au)

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## 1. Acceptance of Terms

By accessing or using this website ([www.cannaquest.com.au](http://www.cannaquest.com.au)), you agree to be bound by these Terms and Conditions and our Privacy Policy.

If you do not agree with these terms, you must not use this website.

These Terms apply to all visitors, users, and others who access or use our website or related technology platforms.

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## 2. General Disclaimer

All content available on this website is provided for **general information purposes only**.

CannaQuest Pty Ltd is a **technology provider** and does **not** provide medical advice, diagnosis, prescriptions, or treatment of any kind.

Do not rely solely on the information on this website to manage or treat any health condition.

Always seek professional medical advice from a qualified healthcare provider.

CannaQuest does not accept any liability for loss or damage arising from reliance on information or services accessible via this website.

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## 3. Platform Purpose

CannaQuest operates a **technology platform** that connects users with independent healthcare professionals, practitioners, and suppliers within the **alternative medicine and wellness**

**sector**, including but not limited to natural therapies, integrative health, plant-based treatments, and complementary medicines.

CannaQuest:

- Does **not** employ or represent doctors, pharmacists, or medical professionals;
- Does **not** prescribe, dispense, or supply any medicine, supplement, or therapeutic product;
- Acts solely as a **technology provider**, offering digital tools and infrastructure that enable permitted parties to interact, communicate, and transact in compliance with relevant laws;
- Provides a digital environment to facilitate access to alternative healthcare options but is **not itself a healthcare service provider**.

All clinical decisions, prescriptions, and professional recommendations remain the sole responsibility of the independent practitioner or pharmacy involved.

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## 4. Use of the Website

You agree to use this website lawfully and for its intended purpose. You must not:

- Use the site to upload or transmit harmful, defamatory, or offensive content;
- Attempt to gain unauthorised access to any system or server;
- Transmit malicious software, spam, or disruptive code;
- Infringe upon the intellectual property rights of CannaQuest or any third party.

We reserve the right to restrict, suspend, or terminate access if these terms are breached.

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## 5. Personal Information and Privacy

CannaQuest collects and manages personal information in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**.

When using our platform, you may provide personal or health-related data.

We handle all personal information securely and only disclose it where necessary to perform our services or comply with legal obligations.

By using this website, you consent to the collection and handling of your data as described in our Privacy Policy.

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## 6. Intellectual Property

All website content — including text, graphics, code, logos, and layouts — is the property of **CannaQuest Pty Ltd** unless otherwise stated.

You may download or print content for personal, non-commercial use only.

You may not copy, reproduce, or redistribute content without prior written consent.

All trademarks and logos are owned by their respective holders.

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## 7. Third-Party Services and Links

This website may include links to external websites, third-party integrations, or services (e.g., booking tools, analytics, pharmacies).

These are provided for convenience only.

CannaQuest does **not** control or endorse third-party content or privacy practices and disclaims responsibility for any information or services provided by third parties.

Accessing external sites is at your own risk, and we recommend reviewing their privacy policies.

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## 8. Regulatory Compliance

All users must comply with applicable Australian laws, including but not limited to:

- **Therapeutic Goods Act 1989 (Cth)**
- **Medicines and Poisons legislation** in each relevant State or Territory
- **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**

CannaQuest acts strictly as a **technology platform** within the alternative medicine ecosystem and does not conduct medical or pharmaceutical operations.

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## 9. Limitation of Liability

To the fullest extent permitted by law, CannaQuest Pty Ltd, its directors, employees, and contractors shall not be liable for any direct, indirect, or consequential loss arising from:

- Use or inability to use this website or platform;
- Reliance on information or content provided;
- Errors, omissions, or technical issues;
- Third-party service integrations or external links.

We do not warrant uninterrupted access, error-free operation, or virus-free content. Nothing in these Terms limits your rights under Australian Consumer Law.

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## 10. Indemnity

You agree to indemnify and hold harmless CannaQuest Pty Ltd and its affiliates from any claim, liability, or expense arising out of your use of the website or breach of these Terms.

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## 11. Website Availability and Maintenance

CannaQuest aims to maintain consistent access and performance but does not guarantee continuous uptime.

We may suspend or restrict access temporarily for maintenance, updates, or security purposes.

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## 12. Changes to These Terms

CannaQuest may revise these Terms and Conditions at any time.

Updates take effect immediately upon posting. Continued use of the website constitutes

acceptance of any revisions.

We encourage users to check this page periodically.

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## 13. Governing Law

These Terms are governed by the laws of **Queensland, Australia**.

Any disputes arising from the use of this website are subject to the exclusive jurisdiction of Queensland courts.

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## 14. Contact Us

If you have questions or concerns about these Terms and Conditions, please contact:

**CannaQuest Pty Ltd**

Phone: +61 0447 277 747

Email: [support@cannaquest.com.au](mailto:support@cannaquest.com.au)

Website: [www.cannaquest.com.au](http://www.cannaquest.com.au)